

FACILITIES MANAGEMENT

Have your trades people work smarter with TotalMobile™.

Midlothian council empowers their tradespeople with the mobile technology to

- streamline their work
- improve the flow of information and
- reduce costs

In an organisation where everything was paper based it was time to take a look at how the implementation of mobile technology could;

- Offer Tenants' a better service
- Become more efficient, saving valuable resource
- Offer operatives an opportunity to get more jobs done
- Increase remuneration

THE CHALLENGE

The Council would often find their Tradespeople travelling across the county from job to job in the instance of an emergency. With the introduction of TotalMobile™ via their mobile devices of jobs will be directly sent out and scheduled to the nearest worker, getting the job done quicker and saving valuable resources.

The local authority also hopes that there will also be a significant reduction in the use of paper moving into the digital technology world. Some organisations have experienced £30, 000 in savings on paper alone having implemented the TotalMobile™ enterprise mobility solution.

MEASUREABLE BENEFITS

Applications radically change the way mobile government workers do their job. TotalMobile™ is one of the few enterprise-wide mobile working systems that can be used by all departments in an organization. TotalMobile™ Applications have been created keeping in mind the field worker and their needs. It helps organizations

- increase efficiency
- encourage mutual working
- increase compliance.

Wilma Chalmers, Midlothian council cabinet member for property and facilities management, said: "The introduction of mobile working aims to modernise the service and improve efficiencies. Not only will tenants receive an improved repairs service, but mobile working will save an estimated £1.4m. This is fantastic news and is part of the council's work to transform the way we do business. She continues, "This is the start of a phased roll-out so we are asking tenants to be patient as the mobile technology is gradually introduced."

TotalMobile™ is the lifeblood of the new work environment. A flexible, easy way for mobile workers to be productive and stay connected, wherever they happen to be. TotalMobile lets you cross boundaries, platforms and time zones AND gives you all the tools and security you need to get the job done.

WHEREVER YOU ARE, THERE'S TOTALMOBILE.

Check back in 6 months to see how they are getting on!

